

June 21, 2009

RE: Rookwood homes

To Whom It May Concern:

Brian Sims (Rookwood Homes) built our custom home in Mason, Ohio in 2008. The building process inherently is a long term commitment and involves a great deal of trust and mutual respect. I believe Brian is unparalleled in his knowledge of home building. He is someone you can put your trust and have confidence in knowing that he knows the principles of building a safe home as well as a beautiful one. As a home buyer there are many things that you will need to put time and thought into, having a builder like Brian allows you to focus on the things you should rather than wondering if your builder is doing what he should. Brian was raised around home building; he is one of the only builders who have the reputation of being a "hands-on" builder and has the respect of many people in the industry around the Cincinnati area.

There are builders out there who either build homes as a hobby, some are businessmen, some have family ties, some are really production builders, and some frankly cannot be trusted. If you want somebody who is a full time builder with a history of beautiful custom homes, someone who is more than just a name on a company and will take care of you personally as well as someone you can trust, then Brian is the builder for you. We were given many different "sales pitches" from other builders and promised many things. However, when you are building a quality custom home, the bottom line has to be having someone who will: #1 work with you closely in designing the home of your dreams, #2 making sure that quality comes first and corners are not "cut", #3 communication during construction is open and available and #4 that the relationship will continue after the home is finished. Brian was all of those things.

There are many things that differentiate a nice house from a great house. I admittedly did not fully appreciate or understand many of these caveats. But now that we are living in our finished home, I can compare our house to many other builders and notice the differences that make our house great. I am grateful that Brian has learned so much through his career to be able to implement his knowledge and skills into building great homes. In hindsight, we are fortunate that his scope of knowledge, his forethought and his commitment to quality all came together to deliver a great final product. We were well looked after and taken care of when we were building with Rookwood. The question must be asked that if we had to build another house, would we use Rookwood again. The answer is... Absolutely.


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